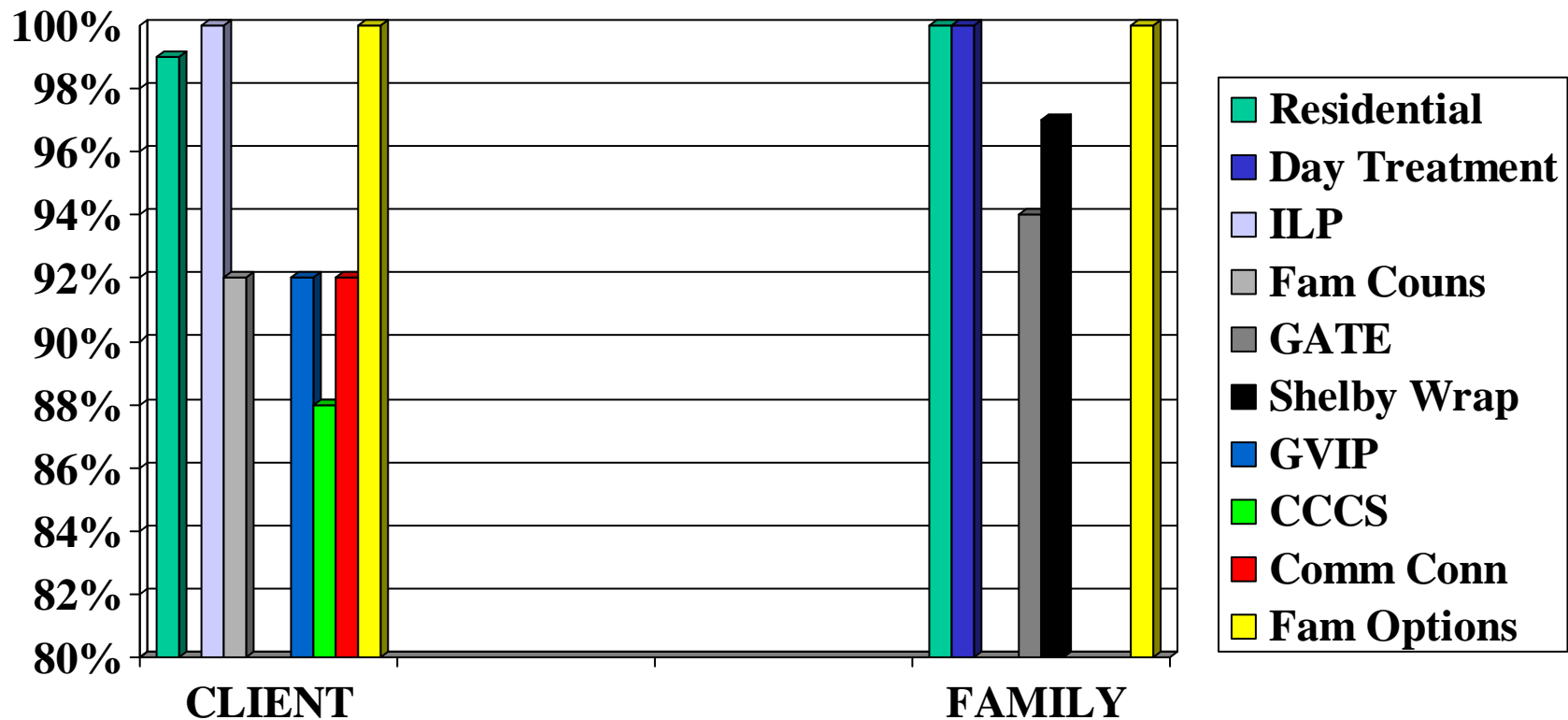


GATEWAY Satisfaction Results

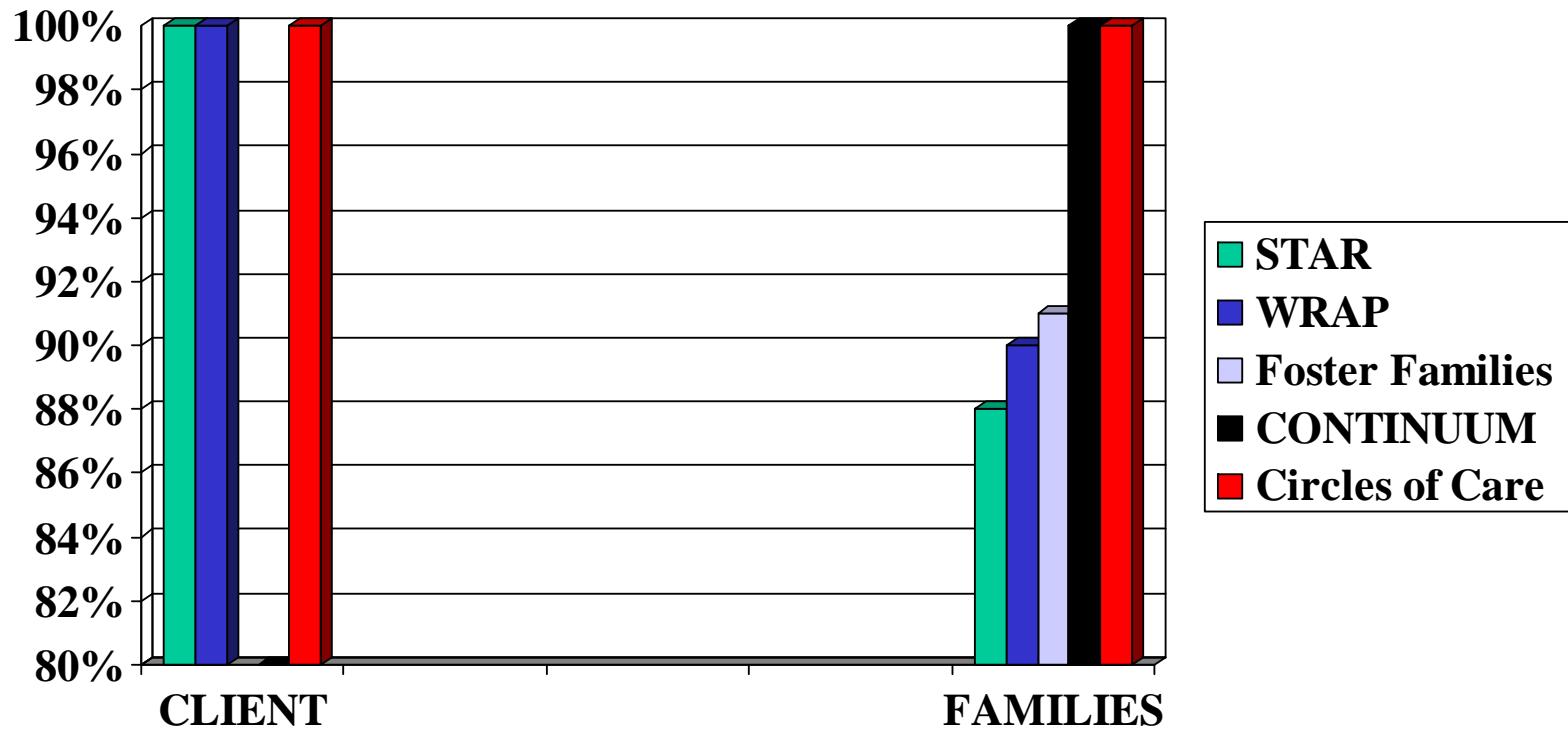
2006 – 2007

Benchmark: 90% of Surveys returned will rate services received as 'Good' or 'Excellent'



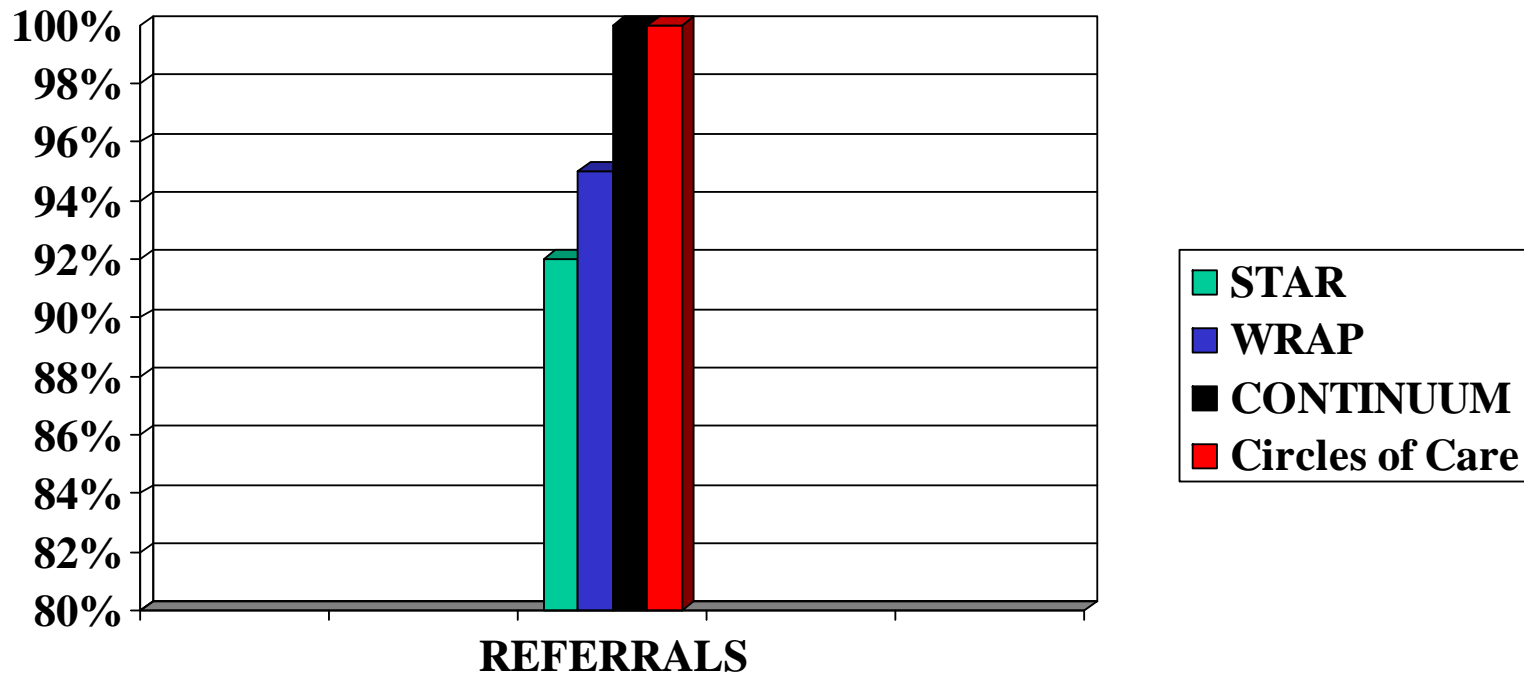
ALLIANCE Survey Results 2006 – 2007

Benchmark: 90% of Surveys returned will rate services received as 'Good' or 'Excellent'



ALLIANCE Survey Results 2006 – 2007

Benchmark: 90% of Services returned will rate services received as 'Good' or 'Excellent'



GATEWAY

Satisfaction Results 2006 – 2007

Benchmark: 90% of Surveys returned will rate services as 'Good' or 'Excellent'

